

Copper Valley Heating & Cooling offers THREE (3) distinct Service/Maintenance Plans to its customers. Each Plan is designed to meet specific needs of various customers' equipment.

WHY SHOULD YOU HAVE A PLANNED MAINTENANCE AGREEMENT WITH COPPER VALLEY HEATING & COOLING?

1. To keep your equipment in peak operating condition.
2. Prevent nuisance breakdowns.
3. Prolong the life of your equipment.
4. Keep operating costs to a minimum.
5. Your equipment will have regularly scheduled maintenance.
6. You will be given PRIORITY emergency service.

PLAN S

This plan guarantees you that we will maintain and service 16 critical points of your heating/cooling system. The points of service/maintenance are as follows:

1. Clean burners
2. Change nozzle
3. Brush and vacuum heat exchanger
4. Check all flue pipes and exhaust systems
5. Replace air filter up to 2 inches
6. Lubricate all moving parts as needed
7. Calibrate thermostat
8. Check all safety and flame lock-out devices
9. Replace fan belt and check blower
10. Check all electrical connections and amperages
11. Check temperatures and pressures
12. Check compressor
13. Check heat elements
14. Inspect condensate drain
15. Clean coils as needed
16. Replace humidifier media, Autoflo, Aprilaire, Lennox or Skuttle only

PLAN FL

This PLAN guarantees all of PLAN S, PLUS the cost of the labor to perform those repairs covered in PLAN FS. This PLAN does not include the cost of the parts.

PLAN FS

Features of this PLAN include PLAN S, PLUS the cost of the parts and the labor to install the following:

- ✓ Gas valves
- ✓ Blower motor
- ✓ Relays
- ✓ Ignition modules
- ✓ Burners
- ✓ Limits
- ✓ Oil pump
- ✓ Transformers
- ✓ Electric heat relays
- ✓ Exhaust blowers
- ✓ Pressure Switches
- ✓ Fuses
- ✓ Capacitors
- ✓ Thermostat (mechanical only)
- ✓ Switches
- ✓ Circulators
- ✓ Condenser fan motor
- ✓ Compressor contactor
- ✓ Thermocouple
- ✓ Zone motors
- ✓ Igniters
- ✓ Contactors
- ✓ Pulleys
- ✓ Defrost timer
- ✓ And much more

CUSTOMIZING A SERVICE/MAINTENANCE PLAN FOR YOUR NEEDS

To service our customers properly, we need to know how you heat and/or cool your premises and, the number of annual inspections you want us to perform. Should you need some assistance in answering any question, please don't hesitate to call (203)237-5019 during working hours.

One of the things which will help to better serve you, is to tell us the way you heat or cool your premises. While you are doing that, which one of the plans do you think you are interested in? Select your current equipment from the options listed on the INQUIRY CARD. Be sure to tell us the number of inspections (Service calls) your equipment requires during a calendar year.



78C Golden St.
Meriden, CT 06450

(203) 237-5019
Eve (203) 271-2243
Cell (203) 627-9463
Eve (860) 747-5722
Cell (203) 627-9465

CopperValleyHVAC.com

PLEASE COMPLETE AND MAIL TO COPPER VALLEY HEATING & COOLING. THANK YOU.
I have the heating/cooling equipment checked below:

- Gas Heat & Air Conditioning
- Heat Pump
- Air Conditioning Only
- Oil Heat and Air Conditioning
- Electric Heat and Air Conditioning
- Gas Heat Only

NUMBER OF INSPECTIONS PER YEAR _____

I am interested in PLAN S PLAN FL PLAN FS

Name _____

Address _____

Phone (Home) _____

Phone (Business) _____



*Service
Agreement*

FOR

**ALL HEATING AND
AIR CONDITIONING
SYSTEMS**



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Terms & Conditions

PRE-INSPECTION:

All equipment must be inspected by our representative to qualify for FL or FS Plan. This inspection would take place as part of our first service inspection. Any parts or labor needed to bring equipment up to satisfactory condition would be billed at Time and Material as needed.

EXEMPTIONS:

Zone control systems, clock thermostats, electronic air cleaners, compressors, heat exchangers, coils, switches or thermostats in off position, hot water heating pipes or work considered plumbing, any defects by manufacturer not considered normal wear and tear, damage done by fire, water, lightning, power failure, or power surge or mishandling by anyone other than a **Copper Valley Heating & Cooling** representative, obsolete parts or equipment, if equipment is deemed obsolete or unsalvageable, a credit will be assessed at the Service Manager's discretion.

PAYMENT:

Each plan is in effect for one (1) year beginning April 1st or October 1st and is automatically renewable. Payment is due within 30 days of billing. If payment is not received within 14 days of renewal date, contract is automatically canceled.

NORMAL BUSINESS HOURS:

All work to be performed during normal business hours of 8:00 a.m. to 4:30 p.m., Monday through Friday, excluding holidays. After hours emergency service is available to our customers at an hourly rate to be determined by the Service Agreement in effect. Emergency after hours service will be covered by the FL and FS plans from November 1st to April 1st.

FROM:

POSTAGE
IS
REQUIRED



78C Golden Street
Meriden, CT 06450